

neunerhaus Gesundheitszentrum – Health Care Center

Since 2006 neunerhaus offers easily accessible health care (mobile and ambulatory) with supportive social work for homeless people, financially supported by Fonds Soziales Wien and Wiener Gebietskrankenkasse. In 2017 the Services, that are provided at the interface of the social and medical care system where used by about 4.200 patients. neunerhaus works with interdisciplinary teams, consisting of general practitioners, dentists, social workers, nurse practitioners, and dental assistants.

We overcome language barriers using a video translation system and we support patient autonomy through the principle of easy accessibility in medicine and social work.

Since fall 2017 neunerhaus is expanding its services in regards to space and content -- in the mid-term about 6,000 people are expected to use them.

neunerhaus health care center provides at about 800 m2 easy access to general health care, dentistry and health promoting activities for vulnerable groups of people. Including the following:

- homeless people
- people needing psychiatric and social support
- people fleeing
- people in a severe crisis
- people experiencing language barriers
- people without health insurance

The neunerhaus health care center provides easy access to general health care, dentistry, ambulant nursing, therapy, social work services. A special focus concerning the context related and structural arrangement is, that the services are easily accessible, free of barriers, and culture and gender sensible.